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danabartelt3@gmail.com | :

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Dana Bartelt

Sign into chat

Andrea Mensch

Beth Glueck

Brett Young

Eva

Jan Boháč

Jeanie Hanes

Leah McManus

mariben

Nina Rosenblum

Sharon Donovan

Options

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Give Gmail to:

Send Invite

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Levné letenky online - Letenky IN VIA.cz/Lufthansa - Letenky IN VIA.cz, online a včetně všech poplatků. Akční nabídky!

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## BA excess baggage receipt Inbox X

BA.CustSvc@contact.britishairways.com to DANA\_BARTELT

show details 3:56 PM (3 minutes ago)

Reply

PLEASE DO NOT RESPOND DIRECTLY TO THIS EMAIL. Responses go to an automated email box that we are unable to read or reply from. For contact information, please see the 'How to contact us' section below.

Dear BARTELT

Thank you for paying for your excess baggage on [ba.com](#).

What's in this email:

- Excess baggage confirmation
- Payment details
- How to make changes
- How to contact us
- Notices and legal information

## EXCESS BAGGAGE CONFIRMATION

British Airways booking reference: 5C52W8

Flight number: BA0855 on 21 Jul from Prague

PASSENGER: DANA BARTELT

YOUR ALLOWANCE: 1 bag

PRE-PAID EXCESS: 1 bag

TOTAL ALLOWANCE: 2 bags

Flight number: BA0184 on 30 Aug from Newark (New York)

PASSENGER: DANA BARTELT

YOUR ALLOWANCE: 1 bag

PRE-PAID EXCESS: 1 bag

TOTAL ALLOWANCE: 2 bags

## PAYMENT DETAILS

Payment type: Visa Credit

Card number: \*\*\*\*\* 4519

Payment total: USD 96.00

## HOW TO CANCEL AND MAKE CHANGES

Refunds for excess baggage can only be made through Manage My Booking on [ba.com](#). All changes must be made before time of check-in.

If you wish to change your prepaid extra baggage allowance, you must first cancel your original purchase and then make a new one. This must be done through Manage My Booking on [ba.com](#) before you check in. The new purchase will be charged at current rates which can change without notice.

You can access your booking using the link below:

<http://ba.com/main/managebooking?eid=104002&bookingRef=5C52W8&lastname=BARTELT>

Please note that this link provides direct access to your booking, so please only forward this email if you want the recipient to be able to access your booking and related services.

## TERMS AND CONDITIONS

British Airways will refund any pre-payment of the excess baggage charge that is cancelled online before check-in.

British Airways is unable to accept any refund claim, or any changes to the pre-payment of excess baggage, once the flight has departed.

Unless otherwise stated, British Airways will only make a refund to the credit card used to pre-pay the excess baggage charge.

Delayed, lost or damaged excess baggage will be dealt with in accordance with the General Conditions of Carriage, clauses 15 and 16. For full details click the link below:

[http://www.britishairways.com/travel/genconcar/public/en\\_gb](http://www.britishairways.com/travel/genconcar/public/en_gb)

## HOW TO CONTACT US

We try to offer you as full a service as possible, but we are unable to answer replies to this email.

If you do have a question to ask us, you can find answers and (in some countries) our email form by clicking the link below:

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## Extra baggage confirmation

[Print this page](#)




**Reminder of your flight booking reference: 5C52W8**

A confirmation email has been sent to: **DANA\_BARTELT@NCSU.EDU**

### Prague - Newark (New York)

Passenger	Your checked allowance	Your amount of extra baggage	Your total allowance	Cost
DANA BARTELT	 1 bag	 1 bag	 2 bags	\$48.00
<b>Total for this journey:</b>				<b>\$48.00</b>

### Newark (New York) - Prague

Passenger	Your checked allowance	Your amount of extra baggage	Your total allowance	Cost
DANA BARTELT	 1 bag	 1 bag	 2 bags	\$48.00
<b>Total for this journey:</b>				<b>\$48.00</b>

**Total: \$96.00**

### Summary

**Total prepaid for extra Baggage \$96.00**  
(Includes online prepay discount)

#### What happens now?

You can check in online up to 24hrs before your flight. You can then drop your bags at our fast bag drop facility at the airport and go straight to the security gate for boarding.

#### Changes and refunds

If you purchase extra baggage online, and then change your mind, you can cancel it and request a refund. This must be done online before you check-in. Refunds cannot be processed at the airport or after you have checked-in.

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