

NC STATE UNIVERSITY

Dana Bartelt <dabartel@ncsu.edu>

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## BA e-ticket receipt 7D4M2Y: PRG-LHR 27 Mar 2014 08:45

3 messages

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British Airways e-ticket <BA.e-ticket@email.ba.com>

Sat, Nov 16, 2013 at 8:22 PM

Reply-To: British Airways e-ticket <BA.e-ticket@email.ba.com>

To: DANA\_BARTELT@ncsu.edu

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### e-ticket receipt

BRITISH AIRWAYS 

Dear MS BARTELT,

Booking reference: 7D4M2Y

Thank you for booking with British Airways.

Ticket Type: e-ticket

This is your e-ticket receipt. Your ticket is held in our systems, you will not receive a paper ticket for your booking.

Your itinerary is detailed below.

### What to do next

Visit Manage My Booking and print "Your Itinerary", a customer friendly up-to-date summary of your booking. We suggest you take this with you on your trip, as some authorities will need to see a printed flight itinerary.

Please check the details of the items purchased are correct. If you have made a mistake, you may cancel your flight booking and claim a refund without penalty, up to 24 hours from when you made the original booking. Refunds under these circumstances can only be requested by calling our contact centres.

> [More information](#)

We also recommend the following services to help you get the most out of your journey:



**Add Advance Passenger Information** Save time at the airport by providing this information online now. If you are travelling with an infant, this can only be added for them when online check-in opens at 24 hours before departure.



**CZK 2000 per person special offer, to upgrade your flight to London one way (subject to availability)**



**Passport and visa service** Check the passport and visa requirements for your trip

This is only a selection of the services available for you in Manage My Booking. To use these, or to see what else is available please click below\*:

[Manage My Booking](#)

*\* Please note that this link provides direct access to your booking, so please only forward this email if you want the recipient to access your booking and the related services.*

## Your Itinerary

British Airways booking reference: **7D4M2Y**

### Passenger(s)

MRS ANAEL SYMUNKOVA

#### Flight number

BA0853

#### From

Prague Terminal 1

#### To

Heathrow (London) Terminal 3

#### Depart

27 Mar 2014 08:45

#### Arrive

27 Mar 2014 10:00

#### Cabin

Euro Traveller

#### Operated by

British Airways

#### Booking status

Confirmed

#### Flight number

BA0858

#### From

Heathrow (London) Terminal 3

#### To

Prague Terminal 1

#### Depart

30 Mar 2014 19:20

#### Arrive

30 Mar 2014 22:15

#### Cabin

Euro Traveller

#### Operated by

British Airways

#### Booking status

Confirmed

**Checked baggage**

Adults and children: **Hand baggage only fare.** No checked baggage allowance.

You may be charged for extra or overweight bags. There are restrictions on what you may pack and on the dimensions of your bags.

> [British Airways baggage information](#)

> [Baggage Charges](#)

**Hand baggage on BA operated flights**

1 piece of hand baggage (56cm x 45cm x 25cm/22in x 18in x 10in) plus a briefcase, laptop or handbag (45cm x 36cm x 20cm/18in x 14in x 8in) per person.

> [Hand baggage policy information](#)

**Payment Information****Ticket Number(s)**

125-8504400023 (MRS ANAEL SYMUNKOVA)

**Card Type**

Visa Credit

**Card Holder**

MS DANA BARTELT

**Card Number**

\*\*\*\*\*4519

**Payment Total**

CZK 5149.00

**Date**

16 Nov 2013

**Flight tickets issued by****IATA Number**

15490775

**Endorsements**

Pax nonref/-z0h

**Fare Details**

CZK 2395.00

**Fare breakdown**

The price of your ticket includes a security and insurance surcharge and a carrier imposed charge per sector levied by the carrier. All taxes, fees and charges are to be paid by the member (not British Airways).

Please note that air travel is not subject to VAT therefore we do not issue VAT receipts.

Where applicable, if you wish to change the date or time of your flight, or cancel your booking, the cost of doing so will generally be lower on [ba.com](#) than over the telephone or at a ticket desk. Service charges are subject to change. For further details and a list of the current charges, please visit:

> <http://ba.com/servicefees>

**Taxes/fees/charges**

Government, authority and airport charges	Per adult
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Embarkation Tax - Czech Republic	CZK 565.00
Air Passenger Duty - United Kingdom	CZK 430.00
Passenger Service Charge - United Kingdom	CZK 935.00
<b>Total government, authority and airport charges*</b>	CZK 1,930.00
<a href="#">&gt; More information</a>	
<b>British Airways fees and surcharges</b>	<b>Per adult</b>
Carrier imposed charge**	CZK 824.00
<b>Total British Airways fees and surcharges</b>	CZK 824.00
<a href="#">&gt; More information</a>	
<b>Total taxes, fees and surcharges per person</b>	CZK 2,754.00

\*Government and/or airport taxes are refundable, however some countries will apply a Value Added Tax, Sales Tax or equivalent, which will only be refunded on fully flexible tickets.

\*\*In line with the fare rules, a refund of carrier imposed charges can be made on fully flexible tickets only with unused flights in your itinerary.

Please note that air travel is not subject to VAT therefore we do not issue VAT receipts.

Yours sincerely,

#### British Airways Customer Services

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#### How to contact us

Although we are unable to respond to individual replies to this email we have a comprehensive section that may help you if you have a question about your booking or travelling with British Airways.

[> Help and contacts](#)

If you require further assistance you may contact us on:  
239 000 299

**If you have received this email in error**

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### Passenger notices

#### Dangerous articles in baggage

For safety reasons, dangerous articles such as those listed below, must not be carried in passengers checked or hand/cabin baggage:



Oxidising  
Substances



Radioactive  
Material



Explosives



Toxic or  
Infectious  
Substances



Gases



Corrosives



Flammable  
Substances

or other articles or substances which present a danger during air transport

> [More information on dangerous articles in baggage is available here](#)

> [More information on Security Prohibited Items \(PDF, 29 kb, English only\)](#)

#### Notice

If the passenger's journey involves an ultimate destination or stop in a country other than the country of departure the Warsaw Convention or the Montreal Convention may be applicable and these Conventions govern and may limit the liability of carriers for death or bodily injury and in respect of loss of or damage to baggage. Many air carriers have waived the Warsaw Convention limits for death or bodily injury. Further information may be obtained from the carrier. For further information see the Notice of Liability Limitations.

#### Conditions of Carriage

It is important that you read this section carefully as it contains important information about the terms on which carriage and other services are provided to you.

Carriage and other services provided by the carrier are subject to Conditions of Carriage and the Conditions of Contract, which are hereby incorporated by reference. These conditions may be obtained from the issuing carrier.

Copies of the Conditions of Contract and the British Airways General Conditions of Carriage are available on request or can be obtained at the airport or online here:

> [Conditions of Contract](#)

> [British Airways General Conditions of Carriage](#)

#### Notice of liability limitations

The Montreal Convention or the Warsaw Convention system may be applicable to your journey and these Conventions govern and may limit the liability of air carriers for death or bodily injury, for loss of or damage to baggage, and for delay. For more information, please visit:

> [Liability Limitations](#)

#### Passenger service charge and security and/or insurance and carrier imposed charge

The price of your ticket includes a security and/or insurance surcharge and a carrier imposed charge. They are shown in the "TAX/FEE/CHARGE" area of your ticket. These sums are levied by British Airways and are not a tax, fee or charge imposed by a Government Authority or by a third party. UB is the Passenger Service Charge which carriers pay to UK airport operators for each passenger's use of airport facilities.

#### Notice of government and airport imposed taxes, fees and charges

The price of this ticket may include taxes, fees and charges which are imposed on air transportation by Government Authorities and Airports. They may represent a significant portion of the cost of air travel and are either included in the fare or shown separately in the "TAX/FEE/CHARGE" box(es) of this ticket. You may also be required to pay taxes, fees and charges not already collected.