

# **ENTRY VOUCHER ST.MARK'S BASILICA VENICE**

# **VOUCHER**BOOKING NO. VS14-61746



# **BOOKING DETAILS**

Operator: Prague Institute of North Carolina

State University

Contact person: Ondrei Kohout

Service: Skip the line

Date: **04 October 2014** Time slot: **09:30 - 09:40** 

No. of adults: 49

No. of children up to 6 years: 0

No. of group leaders/official guides: 2





# **IMPORTANT INFORMATION**

(TO READ BEFORE YOUR VISIT)

## HOW TO ACCESS THE BASILICA WITHOUT QUEUING

a) Visitors must arrive at **St. Peter's door** which is located on the left of the main door of **St Mark's Basilica** (see picture above) on the day and time specified on the voucher. Visitors must present **all parts of the complete printed voucher**. The service is run by optical reading devices that do not allow access to those without the voucher. Therefore, the **printed voucher on paper is the only recognized document.** Insidecom is not responsible for printed vouchers that do not allow a correct reading by the barcode.

- b) The staff responsible for inspection of the Basilica will verify the validity of the reservation by reading the bar code on the voucher, by means of a special piece of equipment. You may be required to prove your identification to verify the correspondence of the data on the voucher. If the findings do not match or the voucher has already been used, the operator will not allow the entry of the person/s.
- c) The time of entry indicated on the voucher must be respected. Those who do not show up in time will lose the right to the skip the line access.
- d) If necessary, visitors may contact VENETOINSIDE INFO POINT at St. Clemente's Door, located on the right of the main door of the Basilica (see picture above), which is available from Tuesday to Saturday starting at 9:45am until 4:30pm.
- e) The reservation cannot be changed or cancelled. After the payment has been made it is no longer possible to cancel the transaction and the reservation is non-refundable.

### **RULES FOR VISITORS TO THE BASILICA**

- a) It is ABSOLUTELY FORBIDDEN TO BRING SUITCASES, BACKPACKS OR BULKY BAGS INTO THE BASILICA. Prior to your visit it is necessary to deposit any luggage at the Ateneo San Basso, in Calle San Basso, a narrow road that starts from the Piazzetta dei Leoncini, located on the left of the facade of St Mark's Basilica. Once in Calle San Basso, the entrance to Ateneo San Basso is the second door on the right. The storage service is free of charge (but please allow sufficient time).
- b) Access to the Basilica is only permitted to visitors with suitable attire. Visitor's clothing must be in keeping with the sacredness of the basilica: shorts, sleeveless dresses, low-cut and skimpy clothes are not allowed.
- c) Inside the Basilica taking photographs / filming with a video camera are prohibited and visitors have to maintain silence.
- d) The duration of the visit inside the Basilica is about 10 minutes to allow everyone the opportunity to enjoy the monument.

# **EXTRAORDINARY CLOSURES**

The Procuratoria di San Marco reserves the right to prohibit visits and access to the basilica at any time and without notice for reasons of force majeure (e.g. high water) and/or safety reasons, religious services not specified on the calendar and/or state visits. If the closure does not affect an entire day, those who have booked a time slot that has been exceptionally closed, are allowed to access the Basilica with the same voucher in the other hours of opening for the day. Wherever possible, you will be immediately notified via email of such changes together with alternative ways to use the service.

