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Please print out this e-mail and take it with you when you arrive or show this e-mail on your device. Please contact us directly to modify your booking, or you can <u>cancel your booking online</u>.

Group bookings are not guaranteed to be in the same room and are subject to availability. Please contact the Hostel prior to your arrival to check if there is availability.

Check-in: 14:00. Photo ID is required upon check-in, in the form of a valid passport or photographic drivers license.

Unfortunately, we do not accept booking made by those under the age of 16. If you are between 16-18 years you will need to book a private room and be accompanied by an adult over the age of 18 years. You're unable to stay in a shared room if you are under the age of 18 ...sorry, it's the law. If you do not make this clear and book children into a shared room, your reservation will be cancelled upon arrival and you will not receive a refund.

If you're booking for 19+ persons or a minimum of 10 persons for more than two nights, then you're classed as a group and will be subject to our <u>Groups Terms and Conditions</u>. Nothing to worry about, we just want to make sure you get exactly what you need. A member of the Groups Team will be in contact after booking confirmation to arrange payment and reconfirm your booking.

Cancellation policy:

BOOKED AND PAYING ON ARRIVAL

Pay the full amount when you arrive at the Hostel. Reservations must be cancelled or modified 24 hours prior to 14:00 (Hostel local time) on the day of arrival or the first night of booking will be charged. The Hostel is affiliated to the circuit AIG and Hostelling International. All our guests must be members of either one of these associations. The cost of the membership varies depending on the length of stay, and €2 is charged per night per guest. To become an Hi-AIG member, you can register online on the Hostelling International website or simply on arrival at the Hostel.

BOOKED AND PAID ALREADY

The total price of the reservation will be charged at the time of booking and is non-refundable if cancelled or modified. The Hostel is affiliated to the circuit AIG and Hostelling International. All our guests must be members of either one of these associations. The cost of the membership varies depending on the length of stay, and €2 is charged per night per guest. To become an Hi-AIG member, you can register online on the Hostelling International website or simply on arrival at the Hostel.

Unless expressly stated otherwise, all reservations to which promotional Rates apply must be paid in full at