In the case of your not paying the outstanding amount within the alternative deadline we will have to, without any further notification, reduce the service or, if necessary, terminate the contract in accordance with the General Terms and Conditions.

All costs incurred for the reviewing and sending of the Reminder and/or the recovery of the service will be added to the next bill under the applicable Price List of Telefónica Czech Republic, a.s.

If you pay the outstanding amount within the above alternative deadline, you will not be charged late charges.

Your prompt reaction to our reminder would be appreciated. If you have paid within the last few days please accept our apologies for troubling you and ignore this letter. Yours sincerely

Telefónica Czech Republic, a.s. Debt Management

For your information:

Total payment recapitulation as of 09.05.2012:

Reference code	From	То	Description	Variable symbol	Due date	Invoiced	Paid	Outstanding amount
3609520550	08.03.12	07.04.12	Invoice - overdue		25.04.12	6.039,05	0,00	6.039,05

Total amount to pay: 6.039,05 CZK